## **ADMINISTRATOR'S NOTEBOOK**

# **DOES A LIE EVER BECOME TRUTH?**



Gary A. Crowe, Administrator administrator@napps.org

I read a book several years ago titled "Lies and the lying liars who tell them" by Al Franken (now U.S. Senator, D-Minn). Granted, this book poked fun at the republican right, but there was a fundamental belief at the end of the book: If you tell a lie often enough, many people will believe it to be true.

If anyone hasn't noticed, there is a one-sided propaganda war being waged by a few expelled members (and a few non-members) against the NAPPS leaders that expelled them. Primarily, the attacks have been through an email assault of the membership, and my office certainly has not been spared. In reviewing the propaganda being sent, one will see a pattern emerge: the same falsehoods (aka lies) stated over and over in the hopes that saturation allows them to become truth.

You might ask why the Board does not engage those that are assaulting the membership with these emails. History has shown that when attempts have been made, the falsehoods simply change and increase in quantity. When a person knows the truth through supported facts, and yet continues to state the same falsehoods, their motives become very clear. Make no mistake about it, the truth (aka facts) is known by the senders, but the truth does not cause the controversy they seek. Members should ask themselves why expelled members (and a few non-members) feel so compelled to try and disparage NAPPS. After all, these people are not members of NAPPS, will likely never again be members of NAPPS so, therefore, shouldn't have any interest in its affairs.

This activity is not limited to our membership. Letters have been sent to courts and lawmakers in various states, all referencing the same false information. NAPPS has spent considerable sums on public relations

efforts to increase visibility and to promote the professionalism of our chosen profession. If you believe that you personally are not or will not be affected by this propaganda assault, I believe you are wrong. Attacking NAPPS directly affects you and your business, plain and simple.

To complicate matters, when NAPPS members attempt to "unsubscribe" to these emails they receive an email notice stating "NAPPS – We have removed your email from our list." The sender has been warned by our legal counsel to end this behavior but the notice continues to go out with this same wording. This has caused members to be concerned that they are unsubscribing to official correspondence from the association. Rest assured you are not being removed from anything involving NAPPS.

We can only assume that the group behind this deceitful email campaign will continue their efforts in trying to mislead NAPPS members. Please be aware of their deceitful practices.

#### **CONFERENCE IN REVIEW**

The 31st Annual Conference and Educational Seminar was April 18-20, 2013 in Phoenix, Arizona. There were 245 attendees. The theme that seemed to resonate throughout the conference was that it was so quiet and was absent any drama. It was a great to see so many first time conference attendees and new members present. There was one proposed bylaw amendment requiring those who run for a board position to be actively involved in the process service profession. This proposed amendment failed.

#### **ELECTION PROBLEM**

As mentioned in the President's Report, an error occurred during the election of officers. Member Tim Couch from Louisiana accepted the nomination for 2<sup>nd</sup> Vice President on Friday. On Saturday, 24 hours after his nomination, Tim was elected 2<sup>nd</sup> Vice President. Nearly a week passed by when it was discovered that he had only been a member of NAPPS for a period of 22 months, two months short of the required two years. The President turned to Bruce Kenney, his appointed Parliamentarian for the conference. Bruce provided a detailed opinion on the matter which can be found on page 5.

### **ATLANTA 2014**

The 2014 NAPPS Annual Conference and Educational Seminar will be held at the Sheraton Atlanta Hotel, located at 165 Courtland Street NE, Atlanta, GA 30303 on April 3-5, 2014, (404) 659-6500. This is a beautiful property in the heart of downtown Atlanta.